

**Médiateur européen**Patrick KY
Executive Director**- 3 NOV. 2014**Ms Emily O'Reilly
European Ombudsman**Date d'arrivée**2014(D)54718
FPA/oco/ED(2)
Cologne, **29. OKT. 2014**1 Avenue du Président Robert Schuman
CS 30403
F-67001 Strasbourg Cedex**Subject: Your letter on the adoption of a transparency policy**

Dear Ms O'Reilly,

Thank you for your letter dated 3rd September 2014, which we received on 10th September 2014. By your letter you inform us that you are in the process of contacting the EU Agencies in order to receive an update on best practices used in their relationship with citizens, with a particular interest on the adoption of a transparency policy.

As you mention in your letter, EASA considers that transparency is a fundamental element of our activity. Already today, we have embedded in our rulemaking process, long consultations of a broad range of stakeholders, allowing them to express their feedback during different phases of the process. Throughout its rulemaking procedure, EASA ensures that the constitutional principles of participatory democracy and transparency are observed.

Moreover, I would like to inform you that EASA is working on a transparency programme which has the main goal of ensuring a more proactive disclosure of documents and information to the public. The programme has the scope to implement the concept of openness and transparency to its full meaning, in order to allow the civil society to be informed about EASA activities and to clearly understand its outcomes.

The Agency is conducting an analysis which will define an action plan by the end of this year. The results shall be then implemented in the course of the following year. These may well be achieved through various channels such as communicating to the citizens in an easier and understandable way, producing more information on EASA activities, redeveloping the EASA website in a more user-friendly manner and continuing to practice our access to documents procedure in a consistent way.

The transparency programme both integrates and complements the already existing rules on openness and transparency and, in particular, the implementing rules on public access to documents and the policy on management of conflict of interests which the Agency has already adopted.

It is in this context that the Agency is already applying the principles described by the ReNEUAL model Rules on Administrative Procedure that you have forwarded to us.

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Postal address: Postfach 10 12 53,
50452 Cologne, Germany
Visiting address: Ottoplatz 1
50679 Cologne, GermanyTel.: +49 221 8999 2000 Fax: 2500
Web: www.easa.europa.eu
ISO 9001:2008 Certified

EASA will inform you, at the end of the year, on the steps achieved in the transparency programme and on the plan to implement it in the course of the next year.

The Agency trusts that the actions taken to ensure a better transparency are satisfactory and thanks the Ombudsman and her office for the support given in this initiative.

Yours sincerely,

Patrick KY

