

THE EUROPEAN OMBUDSMAN



P. NIKIFOROS DIAMANDOUROS

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Mr José Manuel Barroso
President of the European Commission
1049 BRUXELLES
BELGIQUE

Strasbourg, 15 -02- 2006

Mr President,

I recently received a confidential complaint from a member of the staff of the European Commission, in which the complainant stated that he had made approaches about the substance of his complaint to (a) the Commission's Staff Mediator and (b) the "Mediator of DG TREN".

The complaint was deemed inadmissible and the present letter is not therefore linked to that complaint.

However, my examination of the complaint led me to identify a need for certain general information in order to help me carry out my functions.

I would therefore be grateful if you could inform me about the organisation and functioning of the Commission's Staff Mediator, as well as of any other providers of mediation services to whom members of the staff of the Commission may turn. I would also be interested to learn how the Commission's mediation services relate to the procedures of Article 90(1) and (2) of the Staff Regulations, as well as to be informed of any plans the Commission may have for future developments in the use of mediation.

I would be grateful to receive your reply by 31 March 2006 if possible.

Yours sincerely,

P. Nikiforos DIAMANDOUROS