

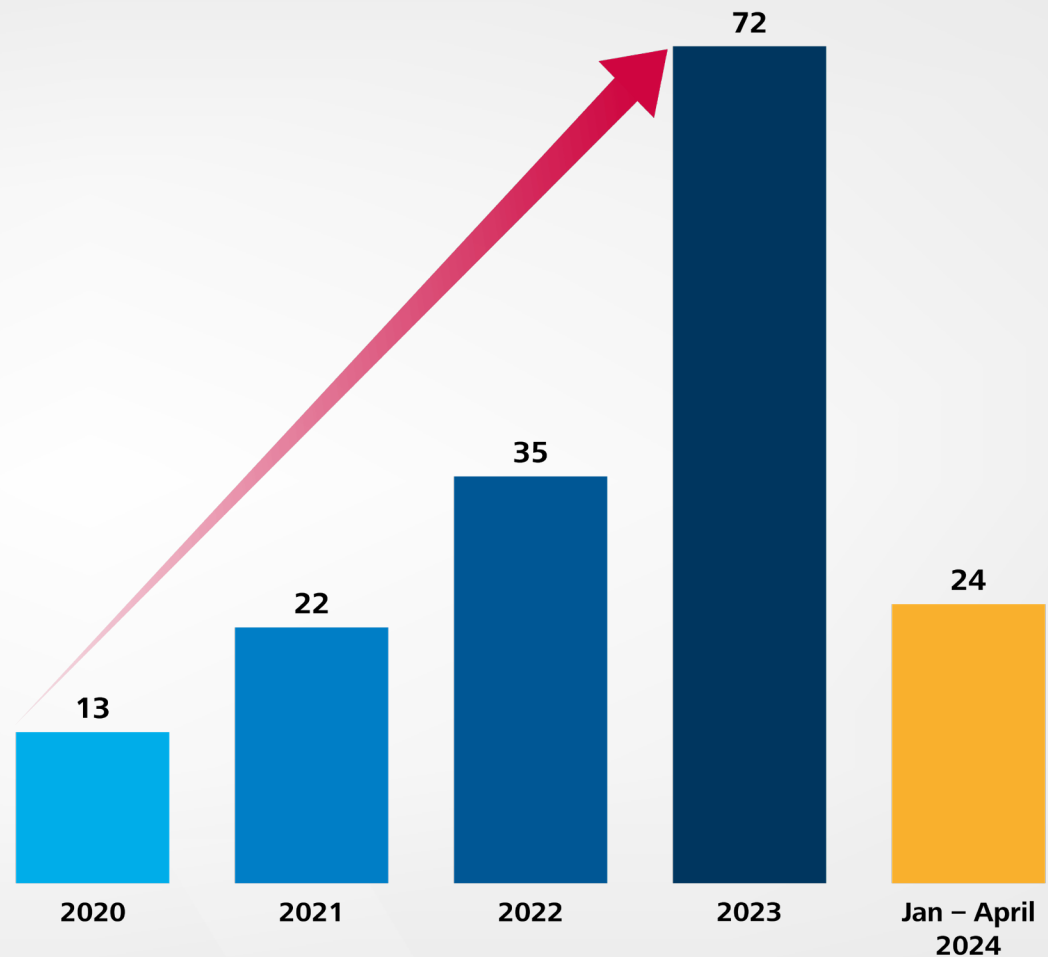


European Ombudsman

Meeting with the Secretary-General of the Commission

Delays: situation has continued to deteriorate

- 2020: **13** inquiries related to delays
- 2021: **22** inquiries
- 2022: **35** inquiries
- 2023: **72** inquiries
- 2024: **24** inquiries to end April



Delays - examples

- Request for public access to documents concerning border management in the Maghreb region ([569/2023/NH](#)) - **July 2022- 22 months**
- Several requests for public access to documents concerning migration management facilities in Greece ([380/2023/PVV](#)) - **August 2022 – 21 months**
- Request for public access to documents concerning the Dutch national plan under the Recovery and Resilience Facility ([409/2023/OAM](#)) - **June 2022 – 23 months**

Lack of compliance with EO findings

- Refusal to give public access to impact assessments and opinions of the Regulatory Scrutiny Board regarding the envisaged revision of the EU regulations on chemicals (REACH) and mercury ([1033/2023/MIK](#))
- Refusal to give public access to documents concerning meetings with an organisation that works on fighting child sexual abuse ([1945/2023/MIG](#))
- Refusal to give public access to the ‘pillar assessment’ of an international organisation that is implementing EU funds in the area of migration ([1731/2022/OAM](#))

- **Delays:**

- Overhauling the procedure at confirmatory stage?
- Balance of legal-reputational-resource risks?
- Is the Secretary-General aware of all delayed confirmatory decisions?
- Full political responsibility?

- **Compliance**

- Change of culture?
- More citizen-focused approach?

