

**The President**

**Ms Emily O'Reilly**  
European Ombudsman  
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Dear Ms O'Reilly,

Thank you for your letter dated 27 January 2023. As you are aware, I am very concerned about the recent events compromising the image and reputation of the European Parliament and I am determined to strengthen Parliament's integrity, independence and accountability through a set of new measures and rules that will help us regain the public trust in our Institutions. Our citizens deserve no less.

The reform process in Parliament is a two-fold exercise. First, immediate action as envisaged by the proposals already submitted, and for which I welcome your positive observations. Subsequently, an in-depth reflection on other structural measures that, in the medium or longer term, will make our Union more resilient to events such as the ones that we just witnessed. I fully agree with you, the reform process should be transparent and involve as many voices as possible.

I take note of your suggestions and I appreciate your support. As an independent and impartial body that holds the EU institutions to account and promotes good administration, your input in this exercise is of great value.

Yours sincerely,



**Roberta Metsola**