

MANAGEMENT BOARD

Ms Teresa Anjinho
European Ombudsman

**Complaint 1948/2024/PVV - Management Board reply to the Ombudsman
Decision and suggestion for improvement**

Dear Ms Anjinho,

I am writing to inform you that, at its meeting on 24-25 March 2026, the Management Board (MB) considered your decision and suggestion for improvement pursuant to the aforementioned complaint.

The MB welcomes your recognition of the proactive measures taken to enhance the transparency of its decision-making process by providing more details in the public summaries of its meetings. Further, it reaffirms its commitment to conducting its work as openly as possible towards the citizens without prejudice -given Europol's operational character- to its obligations of discretion and confidentiality.

With its response of 26 June 2025 to your solution proposal, the Board presented its approach to the case at hand with no intention to preclude the individual examination of any future public access request.

Through Article 65 of the Europol Regulation, the Legislator established a dedicated process for publishing summaries of the MB meetings, which may be omitted or restricted if such publication risks jeopardising the performance of Europol's tasks.

Against this backdrop, the MB appreciates the guidance provided and expresses its readiness to take it into account when handling future public access requests. In doing so, the Board will also consider any additional relevant factor to ensure the necessary balance between the confidentiality of its deliberations and the principles of openness and transparency.

The MB wishes to emphasise the importance it attaches to fostering an open, transparent and accountable decision-making environment, especially in light of the envisioned reinforcement of Europol's future mandate.

On the Board's behalf, I thank you once again for your guidance, truly valued, and look forward to continuing our open and active dialogue.

Yours sincerely,




Ireneusz Sieńko
Chairperson of the Management Board