

# **Cookies**

Page content - 20/04/2018

## What are cookies?

A cookie is a small text file that a website saves on your computer or mobile device when you visit the site. It enables the website to remember your actions and preferences (such as login, language, font size and other display preferences) over a period of time, so you don't have to keep re-entering them whenever you come back to the site or browse from one page to another.

## How do we use cookies?

Cookies are also stored by Europa Analytics [Link], the corporate service which measures the effectiveness and efficiency of the European Ombudsman's website on EUROPA.

The cookie-related information **is not used to identify** you personally and the pattern data is fully under our control. These cookies are not used for any purpose other than those described here.

### Do we use other cookies?

Some of our pages or subsites may use additional or different cookies to the ones described above. If so, the details of these will be provided in their specific cookies notice page. You may be asked for your agreement to store these cookies.

### How to control cookies

You can **control and/or delete** cookies as you wish - for details, see aboutcookies.org [Link]. You can delete all cookies that are already on your computer and you can set most browsers to prevent them from being placed. If you do this, however, you may have to manually adjust some preferences every time you visit a site and some services and functionalities may not work.