

Decision in case 1228/2016/EMC on the failure by the European Investment Bank to reply to correspondence

Decision

Case 1228/2016/EMC - Opened on 23/09/2016 - Decision on 21/10/2016 - Institution concerned European Investment Bank (Settled by the institution) |

1. The complainant wrote to the European Investment Bank (EIB) in order to obtain information about its pension scheme reform. As the complainant did not receive a reply, he turned to the Ombudsman.
2. The Office of the Ombudsman made contact with the relevant service of the EIB. The service then replied to the complainant.
3. As the matter complained about is thus settled, the Ombudsman closes the case .
4. The complainant's subsequent concerns about the content of the EIB's reply will be dealt with in the context of a separate inquiry.

Strasbourg, 21/10/2016