



## Decision in case 1228/2016/EMC on the failure by the European Investment Bank to reply to correspondence

Decision

**Case** 1228/2016/EMC - **Opened on** 24/09/2016 - **Decision on** 21/10/2016 - **Institution concerned** European Investment Bank ( Settled by the institution ) |

- 1.** The complainant wrote to the European Investment Bank (EIB) in order to obtain information about its pension scheme reform. As the complainant did not receive a reply, he turned to the Ombudsman.
- 2.** The Office of the Ombudsman made contact with the relevant service of the EIB. The service then replied to the complainant.
- 3.** As the matter complained about is thus settled, the Ombudsman closes the case .
- 4.** The complainant's subsequent concerns about the content of the EIB's reply will be dealt with in the context of a separate inquiry.

Strasbourg, 21/10/2016