



## Decision in case 748/2016/DK on the failure by the European External Action Service to answer correspondence

Decision

**Case 748/2016/DK - Opened on 09/07/2016 - Decision on 10/10/2016 - Institution concerned** European External Action Service ( Settled by the institution ) |

### Decision

in case 748/2016/DK on the failure by the European External Action Service to answer correspondence

- 1.** The complainant wrote to the European External Action Service (EEAS) about certain grievances relating to his role in the execution of a framework contract with the Office of the European Union Representative for West Bank and Gaza Strip (EUREP).
- 2.** As the complainant did not receive a reply, he turned to the Ombudsman.
- 3.** The Office of the Ombudsman made contact with the relevant service of the EEAS. The service then replied to the complainant.
- 4.** As the matter thus is solved, the Ombudsman closes the case

Strasbourg, 10/10/2016