

Handling of an infringement complaint concerning the application of the visa facilitation agreement between the EU and Ukraine by Germany

Case 851/2011/KM - Opened on 16/05/2011 - Decision on 17/06/2013 - Institution concerned European Commission (Critical remark) |

Allegation(s)

1) The Commission failed properly to deal with the substance of the complainant's infringement complaint concerning (i) the period of validity of multi-entry visas and (ii) the requirement for visa applicants to appear in person at the embassy or consulate of the Member State issuing the visa.

2) The Commission failed to deal with the complainant's infringement complaint within a reasonable period of time.

Claim(s)

1) The Commission should deal properly with the substance of the complainant's infringement complaint.

2) In future, the Commission should analyse serious infringement complaints within a reasonable period of time.