

## Certification procedure of an aircraft

Case 434/2012/VL - Opened on 07/05/2012 - Decision on 10/07/2013 - Institutions concerned European Union Aviation Safety Agency ( No maladministration found ) | European Union Aviation Safety Agency ( Critical remark ) |

## Allegation(s)

- 1) EASA worked inefficiently and failed to certify the aircraft concerned within a reasonable time.
- 2) EASA failed to communicate correctly with the complainant's parent company, in particular by not having replied to its e-mail of 27 October 2011 and not having provided it with a timetable for certifying the aircraft concerned.
- 3) EASA ignored the positive practical experience in relation to the hydraulic system which is used in the aircraft concerned.

## Claim(s)

- 1) EASA should work efficiently on the certification of the aircraft concerned.
- 2) EASA should recognise the positive practical experience in relation to the hydraulic system which is used in the aircraft concerned.