

Alleged refusal to pay an allowance

Case OI/14/2014/PHP - **Opened on** 29/10/2014 - **Decision on** 05/02/2016 - **Institution concerned** European Commission (No maladministration found) |

Allegation(s)

The EU Delegation failed to give the appropriate follow-up to the Exchange of Letters signed by its Head and assist the complainant in claiming the allowance owed.

Claim(s)

The EU Delegation should undertake the necessary steps so that the complainant receives the allowance owed.