



The information provided by the European Commission to unsuccessful applicants in the context of public procurement and grant procedures

Case SI/1/2022/LM - Opened on 27/01/2022 - Decision on 05/07/2023 - Institution concerned European Commission |

The Ombudsman wrote to the European Commission to draw attention to the information it provides to unsuccessful applicants in the context of public procurement and grant procedures. In particular, the Ombudsman is seeking to draw the Commission's attention to the need to provide accurate information on how unsuccessful applicants can appeal or seek redress, to avoid creating false expectations and prevent potential reputational damage.

In the context of the inquiry, the Commission made certain changes to the model letters or templates it uses when communicating with unsuccessful candidates. Satisfied with the outcome of the Commission's response, the Ombudsman [closed the initiative \[Link\]](#).