

## Who else can help you?

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If the Ombudsman is not able to help with the issue you are facing, there are other bodies that may be able to assist.

- The [European Parliament's Committee on Petitions \[Link\]](#) deals with petitions relating to matters on a broad range of issues, from environmental concerns to citizens' rights.
- As 'Guardian of the Treaties', the [European Commission \[Link\]](#) is responsible for ensuring that Member States respect EU law. You can complain to the Commission if you believe a Member State is infringing EU law.
- The [European Data Protection Supervisor \[Link\]](#) is an independent supervisory authority devoted to protecting personal data and privacy. It can handle complaints from people who feel that their personal data has been mishandled by a European institution or body.
- [SOLVIT \[Link\]](#) is a network coordinated by the European Commission that helps those facing problems with how the EU's internal market law is applied. SOLVIT's national offices help solve cross-border problems between citizens or businesses, on the one hand, and national public authorities, on the other.
- The [European Consumer Centres \[Link\]](#) (in each EU Member State, as well as in Iceland and Norway) provide legal and practical advice and support to consumers about cross-border shopping and services within the internal market. They can contact companies in other European countries on behalf of consumers, direct consumers to a dispute resolution scheme, or propose other solutions.
- If your problem relates to national or regional public administrations, the relevant member of the [European Network of Ombudsmen \[Link\]](#) may be able to help.