



The time taken by the European Border and Coast Guard Agency (Frontex) to deal with requests for public access to documents

Case OI/4/2022/PB - **Opened on** 15/07/2022 - **Institution concerned** European Border and Coast Guard Agency |

The Ombudsman opened an own-initiative inquiry to look into how the European Border and Coast Guard Agency (Frontex) deals with requests for public access to documents. The inquiry stemmed from information raised in a complaint to the Ombudsman about systematic delays and other issues in how Frontex handles public access requests.

As a first step, the Ombudsman asked Frontex to reply to questions on the matter.