



Decision of the European Ombudsman on the European Commission's failure to reply to an infringement complaint within one year from the date of registration of the complaint.

Decision

Case 1196/2021/LM - **Opened on** 19/07/2021 - **Decision on** 02/08/2021 - **Institution concerned** European Commission (Settled by the institution) |

Complaint 1196/2021/LM

Strasbourg, 02/08/2021

Dear Mr X,

You submitted a complaint to the European Ombudsman about the European Commission's failure to reply to your infringement complaint within one year (CHAP(2020)01946).

We informed the European Commission of your complaint and asked it to send you a reply. The European Commission has informed us that it has done so in the meantime.

The case is therefore closed with the conclusion that it has been settled.

Please note that this inquiry concerned exclusively the European Commission's failure to reply to your infringement complaint. If you are dissatisfied with the substance of the reply, you can lodge a new complaint with the Ombudsman. There is no need to resubmit the documents already included in your file. A reference to the present complaint number will suffice.

Yours sincerely,

Tina Nilsson

Head of Case-handling Unit