



## **How EU institutions, bodies, offices and agencies record text and instant messages sent/received by staff members in their professional capacity**

**Case SI/4/2021/MIG - Opened on 30/06/2021 - Institution concerned** European Commission |

The European Ombudsman has launched a strategic initiative into how EU institutions, bodies, offices and agencies record text and instant messages sent/received by staff members in their professional capacity. The initiative aims to take stock of the current rules and practices on record keeping concerning these messages, with a view to identifying good practices within the EU administration.

As a first step, the Ombudsman sought inspection meetings with a selection of institutions and agencies, to discuss their practices on this issue.