



The European Union Agency for Law Enforcement Cooperation's (Europol) public register of documents

Case 2272/2019/MIG - Opened on 12/03/2020 - Decision on 04/02/2021 - Institution concerned European Union Agency for Law Enforcement Cooperation (Solution achieved)
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The complainant was concerned that the European Union Agency for Law Enforcement Cooperation (Europol) does not provide public access to a comprehensive register of documents, as required under the EU's rules on public access to documents.

In the context of the inquiry, the Ombudsman made a solution proposal to Europol to address some of the issues she identified in how it complies with its obligations to maintain a complete and regularly updated public register of documents. Europol replied, setting out a number of steps it intends to take or has taken to implement the solution proposal, such as by creating a dedicated webpage for its register. The Ombudsman welcomed Europol's decision to accept her proposal for a solution, and closed the inquiry.