



How the European Border and Coast Guard Agency (Frontex) deals with requests for public access to documents

Case 1261/2020/PB - Opened on 01/10/2020 - Institution concerned European Border and Coast Guard Agency |

Case 1361/2020/PB - Opened on 01/10/2020 - Institution concerned European Border and Coast Guard Agency |

The complainants raised a series of concerns with how the European Border and Coast Guard Agency (Frontex) deals with requests for public access to documents, including difficulties with Frontex's dedicated online portal for access to document requests.

The Ombudsman opened an inquiry and carried out an inspection meeting with Frontex (see meeting report).