



Ombudsman issues guidelines to EU administration on the use of official EU languages

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The Ombudsman has published a set of recommendations to the EU administration on the use of official EU languages when communicating with the public.

The EU is committed to respecting and safeguarding linguistic diversity. Applying the principle of multilingualism is of paramount importance for relations between the EU and its citizens. These practical recommendations aim to reconcile this commitment with administrative efficiency and budgetary constraints.

The recommendations give guidance on how and when to communicate in which languages, and what general practical steps to put in place. They were drawn up after a public consultation in 2018, and finalised after a consultation with other EU institutions in 2019.