



## The use of official EU languages by the EU administration (multilingualism)

**Case SI/98/2018/DDJ - Opened on 23/07/2018 - Decision on 26/03/2020 - Institution concerned** European Commission |

In 2018, the European Ombudsman launched a 'strategic initiative' on the use of official EU languages in EU institutions, bodies, offices and agencies (the EU administration). In this context, the Ombudsman organised a public consultation, and also consulted directly with the EU administration.

The initiative culminated in a set of 'practical recommendations', which serve to guide the EU administration on the use of official EU languages when communicating with the public.