Multilingualism in the EU institutions

In 2018, the European Ombudsman launched a 'strategic initiative' on the use of official EU languages in EU institutions, bodies, offices and agencies (the EU administration). In this context, the Ombudsman organised a public consultation, and also consulted directly with the EU administration.

The initiative culminated in a set of ‘practical recommendations’, which serve to guide the EU administration on the use of official EU languages when communicating with the public.