



How the European Commission accommodates the needs of staff members with disabilities in the context of the COVID-19 crisis

Case SI/2/2020/MMO - Opened on 03/06/2020 - Decision on 29/06/2021 - Institution concerned European Commission |

The Ombudsman launched a strategic initiative on how the European Commission accommodates the special needs of staff members with disabilities in the context of the COVID-19 emergency. The Ombudsman wrote to the Commission, setting out a series of questions on issues such as the measures in place for remote working and health insurance, as well on lessons that could be learned for the Commission's wider interaction with members of the public with disabilities.

Based on the reply, the Ombudsman found that the Commission took some important steps to respond to the needs of staff members with disabilities or those who are carers of persons with disabilities. In closing the strategic initiative, the Ombudsman set out an indicative list of best practices, with a view to promoting a consistent approach across the EU administration.