

Decision in case 406/2019/AMF on the failure by the EU Delegation to Bosnia-Herzegovina to reply to correspondence concerning the termination of an employment contract under an EU-funded project

Decision

Case 406/2019/AMF - Opened on 14/03/2019 - Decision on 14/05/2019 - Institution concerned European Commission (Settled by the institution) |

1. On 15 January and 25 February 2019, the complainant wrote to the EU Delegation to Bosnia-Herzegovina (the Delegation) concerning issues related to the termination of her employment contract by an external contractor of the Delegation. As the complainant did not receive a reply, she turned to the European Ombudsman on 3 March 2019.
2. The Ombudsman's inquiry team contacted the European Commission in its role as responsible for the matter at hand in the Delegation. The Delegation then replied to the complainant on 10 April 2019. It also apologised for the delay in replying.
3. As a reply has now been sent, this complaint is resolved [1] and I have decided to close the case [2] .

Tina Nilsson

Head of Inquiries - Unit 4

Strasbourg, 14/05/2019

[1] If the complainant considers that the institution's reply is not satisfactory, it is open to him/her/it to make a new complaint to the Ombudsman.

[2] This complaint has been dealt with under delegated case handling, in accordance with Article 11 of the [Decision of the European Ombudsman adopting Implementing Provisions](#) [Link]