

## Handling of a complaint concerning allegedly unlawful State Aid

Case opened

Case 2521/2011/JF - Opened on 09/02/2012 - Recommendation on 16/12/2013 - Decision on 28/07/2014 - Institution concerned European Commission ( Draft recommendation accepted by the institution )

## Allegation(s)

The complainant alleges that the Commission's Directorate-General for Competition ('DG COMP') failed properly to handle his complaint of 11 November 2009 (the 'Complaint') and to make a timely decision on it.

## Claim(s)

The complainant claims that DG COMP should:

- (i) make a decision on the Complaint or, alternatively, provide appropriate explanations as to why it has been unable as yet to reach a decision;
- (ii) reply to his request for a meeting and to the matters raised in his correspondence of 14 March 2011;
- (iii) reply to the matters raised in his correspondence of 18 January 2011 and apologise for the sentence (apparently originating from internal discussions) contained in its e-mail of 15 December 2010; and
- (iv) clarify whether complainants may be disadvantaged as a result of their size/economic power and/or their request for the confidential treatment of their complaints, and if the answer is in the affirmative, guarantee that they are duly informed of that.