

Decision in case 972/2018/MDC on the European Commission's alleged failure to reply to correspondence concerning an infringement complaint against Spain submitted by Ukrainian nationals (CHAP(2017)02057)

Decision

Case 972/2018/MDC - **Opened on** 01/06/2018 - **Decision on** 08/08/2018 - **Institution concerned** European Commission (Settled by the institution) |

1. On 11 April 2018, the complainant wrote to the European Commission asking it to update her on the state of play in infringement complaint CHAP(2017)02057, which concerned alleged irregularities in the procedure for the examination of her family's applications for international protection by the Spanish authorities. As the complainant did not receive a reply, she turned to the European Ombudsman.

2. The Ombudsman's inquiry team contacted the Commission. The Commission then replied to the complainant on 6 July 2018 [1] .

3. As a reply has now been sent, this complaint is resolved [2] and I have decided to close the case [3] .

Marta Hirsch-Ziembińska

Head of Inquiries and ICT - Unit 1

Strasbourg, 08/08/2018

[1] The Commission replied to another letter from the complainant's husband on the same subject matter as that of the infringement complaint on 19 June 2018.

[2] If the complainant considers that the institution's reply is not satisfactory, it is open to him/her/it to make a new complaint to the Ombudsman.



[3] This complaint has been dealt with under delegated case handling, in accordance with Article 11 of the [Decision of the European Ombudsman adopting Implementing Provisions](#) [\[Link\]](#)